

INFOR CRM 8.3

INFOR CRM NEW FEATURES: **Admin Enhancements**

- The Web Administrator Portal encompasses new enhancements of different things that your company admin will be able to do with your CRM system.
- Copy user profile information to multiple users
- Manage office profile information, including office hours, service and support options. password options, currency, help configuration, and licenses
- Manage your base currency and country codes
- Add or edit an entity
- Add or edit relationships
- Make entities and fields importable
- Add and edit calculated fields
- Ability to add a new pick list when adding a pick list field
- Add and manage ticket activity rates
- Add and manage defect activity rates

WINDOWS, BROWSERS AND SQL: Support for Windows 10 OS, Edge as well as IE11, Firefox, Chrome and Safari Browsers and MS SQL 2014/2016 Databases and MS Office 2016 for Office/Outlook Integration.